Terms of sales

Terms of booking

How to book your stay in Les 2 bois

Please fill in the booking accommodation form. (The booking accommodation is on our website).

We will get back to you to confirm your booking according to our availabilities. (during the winter i work in the ski resort Les Orres)

We will let you know how to proceed to validate your reservation and transfer us your deposit.

The booking becomes effective only once the campsite has agreed and received the deposit and your reservation form duly completed.

Pre-booking: It's valid for 7 days starting from:

You filled in the reservation form from the websit.

You have received the confirmation of the pre-booking and the quotation.

=> The pre-booking is cancelled if the deposit is not payed within 7 days.

A deposit of 200€ per week for the TAOS (bungalow) or cabin and the cancellation insurance cost indicated in the quotation (the insurance is optional). <u>The total balance of your stay must be paid</u> <u>one month before your arrival.</u>

A deposit of 100€ for a bare pitch.

Any firm reservation is combined with the wiring of a deposit (the bank details is in the email and on the quotation).

Please write the same name and surname as used for the reservation on your deposit.

Cancellation:

Go online on the CAMPEZ COUVERT website if you wish to subscribe to the cancellation insurance (the link on our website).

If you have any questions please contact: sinistres.affinity@gritchen.fr

How to cancel:

It depends on when the cancellation takes place.

NOTIFY US: by phone AND in writing by email.

More than 30 days before arrival: the deposit will be refunded.

Less than 30 days before arrival: The total fees of the reservation (insurance included) won't be refunded.

In case of cancellation we will always try to reschedule your stay at another time of the same year depending on our availabilities. In case of refusal by the client the above mentioned terms apply. This is the case for the TAOS Bungalows and cabins.

Modification of the departure or the arrival date: bare pitch or accommodation:

An early departure or a late arrival won't be refunded. The total fee of your stay remains to be pay.

Responsability:

Le Camping Les 2 Bois cannot be held responsible in case of accident, injuries, irregularities, loss or theft of your belongings. Your civil liability attestation is required. Children under 16 in the playground and swimming pool must be kept under parental supervision.

<u>Upon your arrival</u> a deposit of 300€ for your TAOS or Cabin will be required: checks, cash or credit card number.

Out of respect for the housekeepers make sure before leaving:

- . That the overall state of the space is clean.
- . That the dishes are cleaned and put away properly.

. That the bin is empty and the glass and paper have been sorted out. The garbage bins are in the parking lot outside of the campsite next to the entrance.

Please take off your bed linen.

- . Remove your yellow pillowcase
- . Remove the fitted sheet
- . Remove the duvet cover
- => please gather everything next to the entrance door.
- . Please gather the towels in the shower
- . Switch off the fridge and leave it open
- . Clean and empty the barbecue
- . Sweep and clean the floor and the terrace.

An appointment for the check out inventory has to be scheduled on the eve of your departure.